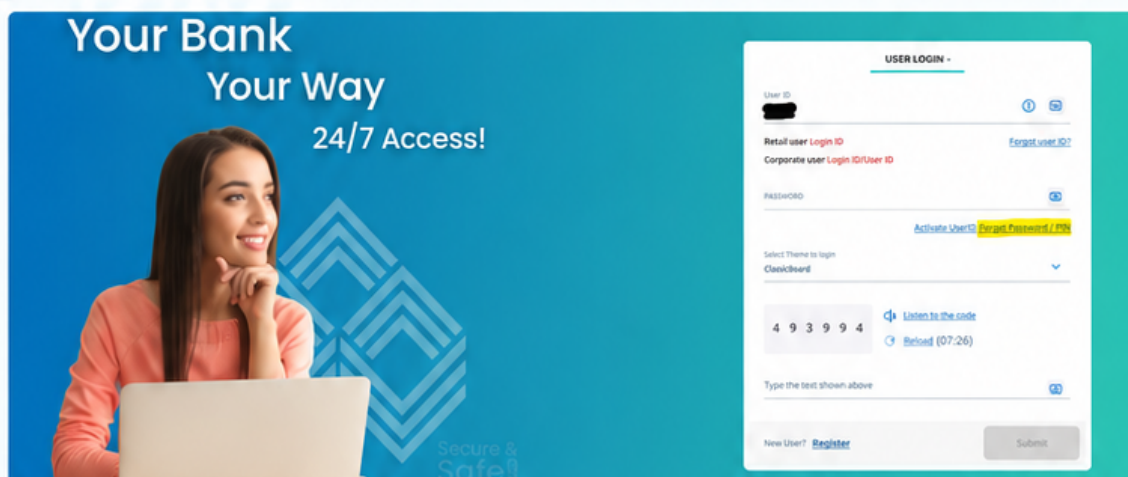


Retail Login Password & Transaction PIN Reset in Internet Banking

Step-by-step guide for retail internet banking users

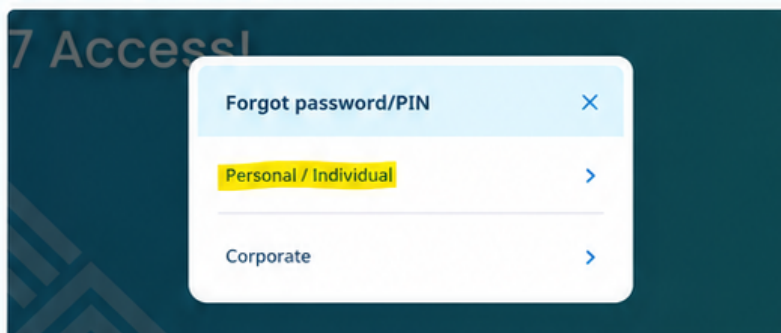


- 1**  **IOB - Internet Banking**  [IOB - Internet Banking](#)
- 2**  **Enter the login id in the User id column & enter the password and submit**
- 3**  **In case if you forgot the password, kindly follow the below steps**



Enter the login id in the user id column & Click on forgot password option

- 4**  **Click on the Personal/ Individual**



- 5**  **Kindly provide the Login id and select either DOB or registered PAN as per the account & proceed for further.**

← Activate UserID/Forgot Password/PIN

1 User Details — 2 Personal details

User ID: Select * ☐ Date of Birth ☒ PAN PAN:

Security check
D Q E 3 R 9  Listen to the code
 Refresh (01:11)

Type the text shown above *
DQE3R9

[Proceed](#)

Retail Login Password & Transaction PIN Reset in Internet Banking

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6



Reset can be done using either on valid debit card or Transaction pin

7



Password reset using Transaction pin-> enter the desired password and valid transaction pin and proceed for the OTP.

8



If you don't remember your transaction pin you can reset your password using debit card. (Using debit card, you can reset both Login password and Transaction Password)

9



Login password reset using debit card

10



if the selected option for both login password and transaction pin.



After resetting the login password and transaction Pin, kindly Login into the net banking with the valid credentials.

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