Indian Overseas Bank Escalation Matrix

NSDL DP ID – IN300530 & IN302437 and CDSL DP ID - 13073800					
Details	**Contact Person**	**Address**	**Contact Number**	**Email ID**	**Working Hours**
Customer Care	Mr. Gowri Shankar V Mr. Prabhu	Depository Services Branch #762, Anna Salai, Cathedral Branch, Mezzanine Floor, Anna Salai Chennai Tamil Nadu 600002	044 2851 3616 / 17	demat_customercare@iobnet.co.in	10:00 AM to 05:00 PM
Manager, Depository Services and DP Compliance Officer	Mr. Praveen Kumar		044 2851 3618	iobdp@iob.bank.in	10:00 AM to 05:00 PM
Assistant General Manager, Investor Relations Cell, Central Office	Mr. M Christhuvaraj		044 7172 9791	christhuvarajm@iobnet.co.in	10:00 AM to 05:00 PM

In absence of response / complaint not addressed to your satisfaction, you may lodge a complaint with NSDL at: https://www.epass.nsdl.com/complaints/websitecomplaints.aspx or with SEBI at https://scores.gov.in/scores/Welcome.html.

Please quote your Complaint Ref. No while raising your complaint at Depository / SEBI SCORES portal.
*(2nd and 4th Saturday is Banking Holiday)