

**Indian overseas bank  
Escalation matrix**

<b>NSDL DP ID – IN300530 &amp; IN302437</b>					
<b>Details of</b>	<b>Contact Person</b>	<b>Address</b>	<b>Contact Number</b>	<b>Email id</b>	<b>Working Hours (Monday to Saturday)*</b>
Customer Care	Mr.Ram Kumar Mrs.Sharmilla	Depository Services Branch #762, Anna Salai	044-2851-3616	<a href="mailto:Demat_customer care@iobnet.co.in">Demat_customer care@iobnet.co.in</a>	10:00 A.M to 05:00P.M
Head of Customer Care & Depository Participant Compliance Officer	Mr.R.Prabhudoss	Cathedral Branch, Mezzanine Floor, Anna Salai Chennai 600002	044-2851-3618	iobdp@iob.in	10:00 A.M to 05:00P.M
Compliance Head at Central Office	Mr.M Christhuvaraj		044-7172-9791	christhuvarajm@iobnet.co.in	10:00 A.M to 05:00P.M

In absence of response / complaint not addressed to your satisfaction, you may lodge a complaint with NSDL at:  
<https://www.epass.nsdl.com/complaints/websitecomplaints.aspx> or with SEBI at  
<https://scores.gov.in/scores/Welcome.html>.

Please quote your Complaint Ref. No while raising your complaint at Depository / SEBI SCORES portal.

**\*(2nd and 4th Saturday is Banking Holiday)**

**Indian overseas bank  
Escalation matrix**

<b>NSDL DP ID – IN300530 &amp; IN302437</b>					
<b>Details of</b>	<b>Contact Person</b>	<b>Address</b>	<b>Contact Number</b>	<b>Email id</b>	<b>Working Hours (Monday to Saturday)*</b>
Customer Care	Mr.Ram Kumar Mrs.Sharmilla	Depository Services Branch #762, Anna Salai	044-2851-3616	<a href="mailto:Demat_customer care@iobnet.co.in">Demat_customer care@iobnet.co.in</a>	10:00 A.M to 05:00P.M
Head of Customer Care & Depository Participant Compliance Officer	Mr.R.Prabhudoss	Cathedral Branch, Mezzanine Floor, Anna Salai Chennai 600002	044-2851-3618	iobdp@iob.in	10:00 A.M to 05:00P.M
Compliance Head at Central Office	Mr.M Christhuvaraj		044-7172-9791	christhuvarajm@iobnet.co.in	10:00 A.M to 05:00P.M

In absence of response / complaint not addressed to your satisfaction, you may lodge a complaint with NSDL at: <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx> or with SEBI at <https://scores.gov.in/scores/Welcome.html>. Please quote your Complaint Ref. No while raising your complaint at Depository / SEBI SCORES portal.

**\*(2nd and 4th Saturday is Banking Holiday)**